



Washington State Auditor's Office

Local Government Performance Center

Performance Management Training hosted by the Snohomish Health District

Help your office, agency, or department work smarter in today's performance-driven management culture

Attend this session to learn how you can improve processes and develop and apply performance measures that will make a real difference for your local government.

Intro to Lean

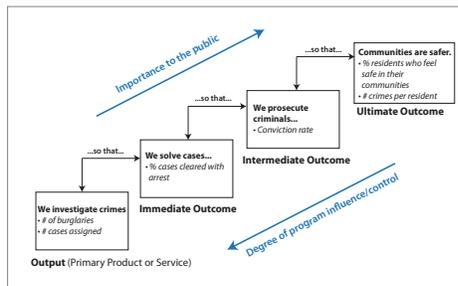
May 14, 2014 ☞ 8:30 am - 12:00 pm

This workshop provides an overview of Lean tools, ideas, and techniques to improve government processes. Familiarize yourself with the approach cities and counties are using to significantly reduce the amount of time and resources it takes to complete complicated tasks, and improve customer service along the way.

Logic Models

May 28, 2014 ☞ 8:30 am - 12:00 pm

A logic model shows the relationship between the work you do and the results you want to achieve. This class guides you through selecting the performance measures most relevant to your goals and priorities.

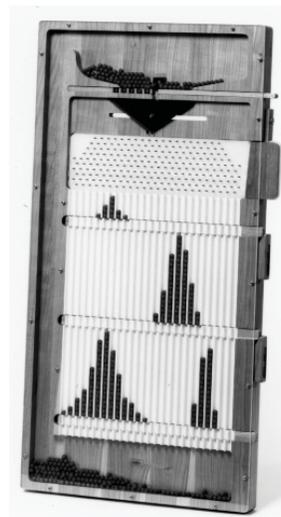


Performance Measurement Basics

June 18, 2014 ☞ 8:30 am - 12:00 pm

Measuring performance is just the start of the journey to *improving* performance. This class will help you improve the relevance and usefulness of your performance measures. Topics covered include selecting the most relevant measures for your organization, addressing the reliability of your data collection and recording, and the basics of good charting and analysis.

Space is limited, so register today!



Where?

Rucker Building Auditorium
3020 Rucker Avenue
Everett, WA 98201

How much?

These workshops are offered at *no cost* to local government participants.

How do I register?

Contact Geoffrey Crofoot at gcrofoot@snohd.org or 425-339-8776.

Questions?

Call the Local Government Performance Center at 360-725-9745.

Sponsors

These training sessions are hosted by the Snohomish Health District and sponsored by the Washington State Auditor's Office.



Washington State Auditor
Troy Kelley
Independence • Respect • Integrity