From: Tippett, Jennifer
To: Ferrer-Santa Ines, Jennifer; Jones, Kerry; Kuntz, Linda; Sanders, Jenise; Barrett, Shelby; White, Kristine; Bailey, Joanna (SAO); Walter, Heidi (SAO)
Subject: LEAN Training

External Email

*updated with Zoom link 5.2.23

Greetings all,

This will be a virtual training on the LEAN Process. While the team members need this training prior to beginning the in person work on 6/5, this training is not specific to our LEAN Process so it is open to anyone citywide. Please share with any who may benefit.

Here is a description of the training:

Lean is an improvement methodology that helps local governments optimize their workflow processes for greater efficiency, quality and customer service. Lean uses a collaborative approach to help teams break down process flows into individual steps to make work visible and build a common understanding of how everyone's tasks are connected. Additional analysis, including the identification of root causes helps teams generate relevant solutions to improve existing service.

The Center for Government Innovation has Lean experts who specialize in training and facilitation. Each service provided is designed specifically to meet your government's needs. Participants attending this training will gain an understanding of the key principles and tools used in Lean to begin building capacity to create improvements within their organization.

Join Zoom Meeting
https://cityofyakima.zoom.us/j/93735141413?pwd=Uy9UMWVwK1JLZSs4QmsxMXpNYmR2UT09

Meeting ID: 937 3514 1413
Passcode: 272976
One tap mobile
+12532158782,,93735141413#,,,,*272976# US (Tacoma)
+19712471195,,93735141413#,,,,*272976# US (Portland)

Dial by your location
+1 253 215 8782 US (Tacoma)
+1 971 247 1195 US (Portland)
888 788 0099 US Toll-free
833 548 0276 US Toll-free
833 548 0282 US Toll-free
877 853 5247 US Toll-free
Meeting ID: 937 3514 1413
Passcode: 272976
Find your local number: https://cityofyakima.zoom.us/u/acAnPDS9gK

Thanks,

Jennifer