

# STATE AUDITOR'S OFFICE LOCAL GOVERNMENT PERFORMANCE CENTER



## Strategic Planning workshop opportunity for state and local governments at Big Bend Community College

**Help your office, agency, or department work smarter in today's performance-driven management culture**

Government agencies across Washington are using elements of the Lean process improvement approach to change how they provide services to their citizens and customers. Lean can speed up the delivery of products and services that are important to customers. Many Lean projects recently completed are helping cities, counties, courts, and other local governments work faster and improve the quality of their services.

### Strategic Planning

June 23, 2014

1:00 pm - 4:30 pm

Developing and implementing a strategic plan can help organizations articulate and communicate their goals and objectives and agree on a path to achieve them. This course covers what governments should consider when creating or updating a strategic plan, including what to include, who to consult, and how to connect goals with performance measures that hold staff and management accountable.



***Space is limited at this session, so register today!***

### Where?

Big Bend Community College  
Advanced Technologies Education  
Center (ATEC), Masto Conference  
Center Rooms C & D, Building 1800  
7611 Bolling Street NE  
Moses Lake, WA

### How much?

These workshops are offered at **no cost** to local government participants.

### How do I register?

To register, contact Karen Okerlund at [kareno@bigbend.edu](mailto:kareno@bigbend.edu) or at 509-793-2008.

### Questions?

Call the Local Government Performance Center at 360-725-9745.

### Sponsors

These training sessions are hosted by Big Bend Community College and sponsored by the Washington State Auditor's Office.



Washington State Auditor  
Troy Kelley