

STATE AUDITOR'S OFFICE LOCAL GOVERNMENT PERFORMANCE CENTER



Advanced classes in performance measurement

The Local Government Performance Center and the Department of Enterprise Services have formed a partnership to bring advanced classes in performance measurement to local and state government employees. These full day classes taught in a computer training lab. Participants should have a basic working knowledge of Excel. There is no fee to attend, but seating is limited.

Registration: If your organization is hosting the seminar, please work with your local coordinator to register for a class. If you are from a different government, please email your registration request to: haira@co.cowlitz.wa.us. Please include your name, job title, agency name, and contact information.



Basic Charting (Communicating with Data)

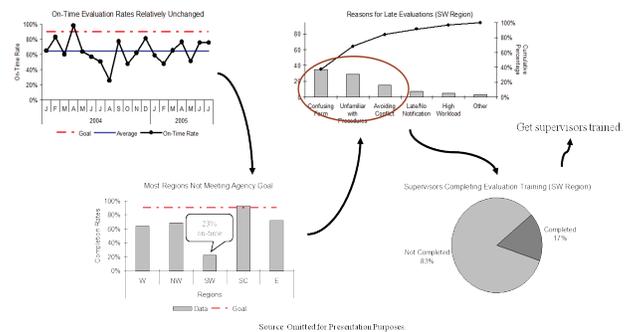
*Lower Columbia Community College
LCC Computer Lab 1,
in Applied Arts Building (AAR) Room 108
Local Coordinator, Amy Hair
Thursday, November 6, 2014
8:30 a.m. - 5:00 p.m.*

Course Summary:

The basic charting seminar demonstrates a simple and practical approach to using tables and charts to analyze data, communicate performance, and enhance decision-making.

Students will learn how to use and create pie charts, bar charts, Pareto charts, histograms, and run charts.

Charts are chapters in a story.
Information from one chart is further examined in another chart.



Understanding Data

*Lower Columbia Community College
LCC Computer Lab 1,
in Applied Arts Building (AAR) Room 108
Local Coordinator, Amy Hair
Thursday, November 20, 2014
8:30 a.m. - 5:00 p.m.*

Course Summary:

This hands-on seminar is designed to teach a practical approach to analyzing and interpreting data. Participants learn an effective method to assess and monitor performance, forecast data, and enhance decision making with XmR control charts. The participants of the course will receive Excel templates that create, analyze, and update charts.

Normal or Abnormal

Variation is characterized as normal or abnormal, not good or bad.

